

Republika ng Pilipinas

Department of Education


OFFICE OF THE UNDERSECRETARY

HUMAN RESOURCE AND ORGANIZATIONAL DEVELOPMENT

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MEMORANDUM
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TO : REGIONAL DIRECTORS
SCHOOLS DIVISION SUPERINTENDENTS

FROM :  **WILFREDO E. CABRAL**
Undersecretary
Human Resource and Organizational Development

SUBJECT : REITERATION OF THE MORATORIUM AND CENTRALIZED ISO
CERTIFICATION UNDER ONE DEPED, ONE QMS

DATE : 11 July 2025

In line with the Department of Education (DepEd) mission to continually improve and streamline its systems and processes to ensure better delivery of quality basic education services nationwide, a One DepEd, One QMS that is relevant and applicable at all governance levels was institutionalized through DepEd Order No. 009, s. 2021 titled *Institutionalization of a Quality Management System (QMS) in the Department of Education*. This established the One DepEd, One QMS Policy applicable and relevant across all governance levels.

To support this, the Department issued the National QMS Operations Manual for adoption and implementation per governance level through DepEd Memorandum No. 014, s. 2022, or *The DepEd Quality Management System Manual and Procedures and Work Instructions Manual*. Prior to DO 009, s. 2021, a moratorium on ISO preparations and procurement of third-party certifying bodies was implemented and remains in effect. Effective January 2020, field offices are no longer allowed to initiate independent ISO certification activities. Field offices are expected to coordinate with the DepEd Central Office, through the Bureau of Human Resource and Organizational Development – Organization Effectiveness Division (BHROD-OED), for the harmonization of QMS documents, processes, and procedures.

To align with the Department's goal of establishing a One DepEd, One QMS that is certifiable to ISO 9001:2015, and in response to the concerns of field offices on their ISO Certification, the adjusted target schedule for the ISO 9001:2015 Certification per governance level is indicated below:

Fiscal Year	Governance Level
2027	School Division Offices (SDO) and Negros Island Region
2030	Public Schools

As reiterated in DO 009, s. 2021, the procurement and timing of third-party certifying bodies shall be the responsibility of the DepEd Central Office and shall be charged to CO-GASS Funds following existing procurement guidelines. All Regional Directors, Schools Division Superintendents, and School Heads/Principals, are enjoined to adhere to the provisions of the said DepEd Order.

Furthermore, per Item 5 of DepEd Memorandum No. 078, s. 2021, also known as *Reiteration of DepEd Memorandum No. 035, s. 2020 and Plans for ISO 9001:2015 Quality Management System Certification for Field Offices and Public Schools in the Department of Education*, non-compliance shall be subject to administrative action, in accordance with DepEd Order No. 49, s. 2006, otherwise known as the *Revised Rules of Procedure of the Department of Education in Administrative Cases*.

Meanwhile, the Regional Offices are expected to provide technical assistance in the cascading of establishing and implementing the One DepEd, One QMS to their respective SDOs in preparation for their ISO Certifications.

For queries and/or clarifications, please contact the BHROD-OED through email at bhrod.oed@deped.gov.ph or call (02) 8633-5375.

July 18, 2025

To: Schools Division Superintendents

For information, dissemination and guidance.

BENJAMIN D. PARAGAS PhD, CESO III
Director IV/Regional Director

ATTY. JOSE MARIO M. MACARILAY
Chief Administrative Officer
Administrative Services Division



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[BHROD-OED/EA]

MEMORANDUM		Date: 7/31/25	Released (Records): 7/31/25
To:	<input checked="" type="checkbox"/> PSDS/DICs	<input checked="" type="checkbox"/> Elem/Sec School Heads	
	<input type="checkbox"/> Private Schools	<input type="checkbox"/> Others:	
For:	<input checked="" type="checkbox"/> Information	<input checked="" type="checkbox"/> Dissemination	
	<input checked="" type="checkbox"/> Guidance	<input type="checkbox"/> Strict Compliance	
ORLANDO G. MANUEL PhD., CESO V Schools Division Superintendent			
By:	<input type="checkbox"/> ASIS	<input type="checkbox"/> DDO/Chief	<input type="checkbox"/> SDOO/Chief
	<input type="checkbox"/> AO	<input type="checkbox"/> Atty	Signature:

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